

Paula M. Carmody, People's Counsel

Panel Presentations

American Public Power Association (APPA) – *“Customer Engagement,”* Alexandria, Virginia, October 27, 2015

National Energy and Utility Assistance Conference (NEUAC) – *“Competitive Energy Suppliers and Consumer Protections,”* and *“Prepaid Payment Plans and Consumer Protections,”* Baltimore, MD, June 22, 2015

American Antitrust Institute (AAI) Annual Energy Roundtable on *“Disruptive Energy Technologies – The Consumer, the Utility and the Markets,”* Washington, D.C., May 27, 2015

Energy Bar Association – *“Do We Need A New Way to Regulate Utilities,”* Washington, D.C., May 6, 2015

Oracle Industry Connect Conference – *“Transforming the Customer Experience,”* Washington, D.C., March 26, 2015

Eastern Interconnection States' Planning Council (EISPC) – *“Balancing Bulk Power System and Distribution System Reliability in the Eastern Interconnection,”* New Orleans, LA, December 11, 2014

National Regulatory Conference, The Marshall Wythe School of Law, *“The Challenges of New Technologies: Beginning of the End or End of the Beginning,”* Williamsburg, VA, May 15, 2014

Mid-Atlantic Demand Response Initiative (MADRI) – *“Rate Design Alternatives for Customers,”* Alexandria, Virginia, April 10, 2014

National Governors Association and Government of Puerto Rico – *“What Is the Role of Consumer Advocates: The Maryland Experience,”* San Juan, Puerto Rico, March 21, 2014

NARUC Winter Meeting – *“Managing CapEx Risk Against the Odds: A Consumer Perspective,”* Washington, D.C., February 10, 2014

SNL Energy: Utility Regulation Conference – *“Current Trends in Rate Cases: Returns on Equity”*, Washington, D.C., December 9, 2013

EI Financial Conference, Orlando, Florida, November 10, 2013

MD-DC-VA Utilities Association, *“Fueling the Economic Engine – A Consumer Perspective,”* Cambridge, MD, September 12, 2013

American Association of Black Engineers (AABE) – *“Electric System Resiliency: Consumer Concerns and Expectations”*, Baltimore, Maryland, April 11, 2013

Mid-Atlantic Demand Response Initiative (MADRI) – *“Data Needs, Access to Data and Consumer Protection: Consumer Privacy Concerns and How to Address Them”*, Baltimore, Maryland, February 21, 2013

NARUC Annual Meeting – Committee on Consumer Affairs – *“Consumer Credit Reporting: Should It Include On-Time Utility Payments,”* Baltimore, Maryland, November 11, 2012

World Energy Forum, “Factoring Consumer Concerns into the Public Interest,” Quebec City, Quebec, Canada, May 4, 2012

American Antitrust Institute (AAI) Annual Energy Roundtable – *“Emerging Issues in Electricity Mergers”*, Washington, D.C., April 24, 2012

U.S. DOE – IEA –RAP PEPDEE-North America – *“Energy Efficiency – Sustaining the Momentum”*, Washington, D.C., April 18, 2012

DOE National Energy Forum, *“The Customer’s Vision of a 21st Century Grid,”* Washington, D.C., January 20, 2012

SNL Energy – 4th Annual Rate Symposium – *“A Consumer Advocate’s Perspective on Rate Cases”*, Washington, D.C., December 6, 2011

Energy Bar Association – Demand-Side Resources and Smart Grid Committee – *“Smart Grid Update: A Consumer Perspective”*, Washington, D.C., October 24, 2011

SURFA – 43rd Financial Forum – *“The Post-Recession Environment: A Regulatory Perspective”*, Washington, D.C., April 14, 2011

University of Florida – Public Utility Research Center – *“Dumb Policies and Smart Grids: A Consumer Perspective”*, Jacksonville, Florida, February 3, 2011

George Washington University and PMLA, *“Demand Response – The Role of Regulation in the Protection of Consumers,”* Washington, D.C., December 1, 2010

NARUC Annual Meeting – *“Smart Meters? Smart Rates? What Do Consumers Want and Need,”* Atlanta, Georgia, November 15, 2010

ELCON (Industrial Customers) Fall Workshop – *“Cost Recovery of Smart Grid Investments: Who Should Bear the Risk,”* Washington, D.C., October 26, 2010

Keystone Energy Board – *“Smart Grid-Smart Meters: What Do Consumers Have to Say,”* Washington, D.C., October 7, 2010

Harvard Energy Policy Group – *“Smarting from Resistance to Smart Grid –A Consumer Viewpoint”*, Cambridge, MA, September 29, 2010

Mid-Atlantic Conference of Regulatory Utility Commissions, *“Federal Climate Change Policy – How to Deal with Uncertainty at the State Level,”* Hershey, PA, June 30, 2010