

**Maryland Office of People's Counsel**  
**ALERT**  
**Update on Verizon's Copper Retirement**  
**Plans**

Verizon voluntarily agreed to a 60-day suspension of its retirement copper notices. Rather than suspend customers' copper telephone service on December 14, 2016 -- as its notices and phone calls to consumers have repeatedly stated -- Verizon has now told the Maryland Public Service Commission that it will give customers **until February 15, 2017** to make an appointment to have their copper landline switched to fiber.

The Maryland Public Service Commission has not yet ruled on Verizon's February 15, 2017 date, so stayed tuned for more developments, if any.

Questions? Please send an e-mail at [DLInfo\\_OPC@maryland.gov](mailto:DLInfo_OPC@maryland.gov), or call 410-767-8150 (1-800-207-4055).

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